

## Privacy Notice – Payments

We take the security of your data seriously. This document sets out more information about a particular scenario relating to your data and should be read in conjunction with the adult & children's privacy notices.

### Payments

Contract holding GPs in the UK receive payments from their respective governments on a tiered basis. Most of the income is derived from baseline capitation payments made according to the number of patients registered with the practice on quarterly payment days. These amounts paid per patient per quarter vary according to the age, sex and other demographic details for each patient. There are also graduated payments made according to the practice's achievement of certain agreed national quality targets known as the Quality and Outcomes Framework (QOF), for instance the proportion of diabetic patients who have had an annual review. Practices can also receive payments for participating in agreed national or local enhanced services, for instance opening early in the morning or late at night or at the weekends. Practices can also receive payments for certain national initiatives such as immunisation programs and practices may also receive incomes relating to a variety of non- patient related elements such as premises. Finally, there are short term initiatives and projects that practices can take part in. Practices or GPs may also receive income for participating in the education of medical students, junior doctors and GPs themselves as well as research<sup>1</sup>.

In order to make patient based payments, basic and relevant necessary data about you needs to be sent to the various payment services. The release of this data is required by English laws<sup>2</sup>.

We are required by Articles in the General Data Protection Regulations to provide you with the information in the following 9 subsections.

### Data Controller contact details

Dr Mark Edwards, Caldicott Guardian  
University Health Service, University of Southampton, Highfield, Southampton SO17 1BJ  
Tel: 023 8055 7531  
Email: [data.protection@unidocs.co.uk](mailto:data.protection@unidocs.co.uk)

### Data Protection Officer contact details

Dr Ali Robins, Data Protection Officer  
Southampton Primary Care Ltd, Sovereign Place, Upper Northam Road Hedge End SO30 4BZ  
Tel: 023 8017 0610  
Email: [spcl.dpo@nhs.net](mailto:spcl.dpo@nhs.net)

### Purpose of the processing

To enable GPs to receive payments. To provide accountability.

### **Lawful basis for processing**

The processing of personal data in the delivery of direct care and for providers' administrative purposes in this surgery and in support of direct care elsewhere is supported under the following Article 6 and 9 conditions of the GDPR:

Article 6(1)(c) "processing is necessary for compliance with a legal obligation to which the controller is subject."

Article 9(2)(h) 'necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services...'

### **Recipient or categories of recipients of the shared data**

The data will be shared with the Department of Health & NHS England.

### **Rights to object**

You have the right to object to some or all the information being processed under Article 21. Please contact the Data Controller or the practice. You should be aware that this is a right to raise an objection, that is not the same as having an absolute right to have your wishes granted in every circumstance.

### **Right to access and correct**

You have the right to access the data that is being shared and have any inaccuracies corrected. There is no right to have accurate medical records deleted except when ordered by a court of Law. If we share or process your data in an emergency when you have not been able to consent, we will notify you at the earliest opportunity.

### **Retention period**

The data will be retained in line with the law and national guidance.

### **Right to Complain**

To complain, please contact either the practice's Caldicott Guardian or Data Protection Officer:

Caldicott Guardian: 023 8055 7531  
data.protection@unidocs.co.uk

Data Protection Officer: 023 8017 0610  
spcl.dpo@nhs.net

You also have the right to complain to the Information Commissioner's Office:

Address: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow SK9 5AF  
Tel: 0303 123 1113 or 01625 545 745  
Web: <https://ico.org.uk/global/contact-us/>

University Health Service  
Building 48  
University of Southampton  
Highfield  
Southampton SO17 1BJ

Tel: 023 8055 7531  
Email: [surgery@unidocs.co.uk](mailto:surgery@unidocs.co.uk)

## University Health Service – Privacy Notice

VERSION HISTORY			
Document: PRIVACY NOTICE – PAYMENTS			
Version	Date	Author	Notes
1	13/5/18	SPCL	
2	30/5/18	ME	

**[1] For more information about payments the English GPs please see; <https://digital.nhs.uk/NHAIS/gp-payments> , <https://digital.nhs.uk/catalogue/PUB30089> and <http://www.nhshistory.net/gppay.pdf>**

**[2] NHS England's powers to commission health services under the NHS Act 2006 or to delegate such powers to CCGs and the GMS regulations 2004 (73)1**