

## Privacy Notice – NHS Digital

We take the security of your data seriously. This document sets out more information about a particular scenario relating to your data and should be read in conjunction with the adult & children's privacy notices.

### **NHS Digital**

NHS Digital is the secure haven for NHS patient data, a single secure repository where data collected from all branches of the NHS is processed. NHS Digital provides reports on the performance of the NHS, statistical information, audits and patient outcomes (<https://digital.nhs.uk/data-and-information>).

Examples include: A&E and outpatient waiting times, the numbers of staff in the NHS, percentage target achievements, payments to GPs etc and more specific targeted data collections and reports such as the Female Genital Mutilation, general practice appointments data and English National Diabetes Audits.

GPs are required by the Health and Social Care Act to provide NHS Digital with information when instructed. This is a legal obligation which overrides any patient wishes. These instructions are called "Directions". More information on the directions placed on GPs can be found at [www.nhsdatasharing.info](http://www.nhsdatasharing.info) and <https://digital.nhs.uk/article/8059/NHS-England-Directions>.

We are required by Articles in the General Data Protection Regulations to provide you with the information in the following 9 subsections.

### **Data Controller contact details**

Dr Suzy Bannister, Caldicott Guardian

University Health Service, University of Southampton, Highfield, Southampton SO17 1BJ

Tel: 023 8055 7531

Email: [data.protection@unidocs.co.uk](mailto:data.protection@unidocs.co.uk)

### **Data Protection Officer contact details**

Caroline Sims

Southampton City CCG, Oakley Road, Southampton SO16 4GX

Email: [caroline.sims@nhs.net](mailto:caroline.sims@nhs.net)

### **Purpose of the processing**

To provide the Secretary of State and others with information and reports on the status, activity and performance of the NHS. They provide specific reporting functions on identified criteria as above.

### **Lawful basis for processing**

The legal basis will be:

Article 6(1)(c) “processing is necessary for compliance with a legal obligation to which the controller is subject.”;

Article 9(2)(h) “processing is necessary for the purposes of preventive or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services on the basis of Union or Member State law or pursuant to contract with a health professional and subject to the conditions and safeguards referred to in paragraph 3;”

### **Recipient or categories of recipients of the shared data**

The data will be shared with NHS Digital according to directions which can be found at <https://digital.nhs.uk/article/8059/NHS-England-Directions>.

### **Rights to object**

You have the right to object to some or all of the information being shared with the recipients. Contact the Data Controller or the practice.

### **Right to access and correct**

You have the right to access the data that is being shared and have any inaccuracies corrected. There is no right to have accurate medical records deleted except when ordered by a court of Law. If we share or process your data in an emergency when you have not been able to consent, we will notify you at the earliest opportunity.

### **Retention period**

The data will be retained in line with the law and national guidance.

### **Right to Complain**

To complain, please contact either the practice’s Caldicott Guardian or Data Protection Officer:

Caldicott Guardian:       023 8055 7531  
                                  data.protection@unidocs.co.uk

Data Protection Officer:  023 8017 0610  
                                  spcl.dpo@nhs.net

You also have the right to complain to the Information Commissioner’s Office:

Address:   Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow SK9 5AF  
Tel:        0303 123 1113 or 01625 545 745  
Web:       <https://ico.org.uk/global/contact-us/>

### **PDS FHIR API**

If you are receiving care from a health or care organisation, that organisation may share your NHS number with other organisations providing your care. This is so that the health and care organisations are using the same number to identify you whilst providing your care. By using the same number the health and care organisations can work together more closely to improve your care and support.

Your NHS number is accessed through an NHS England service called the [Personal Demographic Service](#) (PDS). A health or care organisation sends basic information such as your name, address and date of birth to the PDS in order to find your NHS number. Once retrieved from the PDS, the NHS number is stored in our case management system. These data are retained in line with our record

## University Health Service – Privacy Notice

retention policies and in accordance with the Data Protection Act 1998, Government record retention regulations and best practice. Further information is available on our website.

We will share information only to provide health and care professionals directly involved in your care access to the most up-to-date information about you. Access to information is strictly controlled, based on the role of the professional, and where the user has a direct care relationship with you.

The use of joined up information across health and social care brings many benefits. One specific example where this will be the case is the discharge of patients into social care. Delays in discharge (commonly known as bed blocking) can occur because details of social care involvement are not readily available to the staff on the hospital ward. The hospital does not know who to contact to discuss the ongoing care of a patient. The linking of social care and health information via the NHS number will help hospital staff quickly identify if social care support is already in place and who the most appropriate contact is. Ongoing care can be planned earlier in the process, because hospital staff will know who to talk to.

You have the right to object to the processing of your NHS number in this way. This will not stop you from receiving care, but will result in the benefits outlined above not being realised. To help you decide, we will discuss with you how this may affect our ability to provide you with care, and any other options that you have.

If you wish to opt-out from the use of your NHS number in this way, you can contact us by phoning 023 8055 7531 or by emailing [data.protection@unidocs.co.uk](mailto:data.protection@unidocs.co.uk).

### **NHS login**

Please note that if you access our service using your NHS login details, the identity verification services are managed by NHS England. NHS England is the controller for any personal information you provided to NHS England to get an NHS login account and verify your identity, and uses that personal information solely for that single purpose. For this personal information, our role is a “processor” only and we must act under the instructions provided by NHS England (as the “controller”) when verifying your identity. To see NHS login’s Privacy Notice and Terms and Conditions, please [click here](#). This restriction does not apply to the personal information you provide to us separately.

### **NHS Care Identity Authentication (CIA)**

Please note that if you access our service using your NHS Care Identity credentials, the identity access and management services are managed by NHS England. NHS England is the controller for any personal information you provided to NHS England to get a national digital identity and authenticate your claim to that identity, and uses that personal information solely for that single purpose. For any personal information, our role is a “processor” only and we must act under the instructions provided by NHS England (as the “controller”) when verifying your identity. To see NHS England’s Privacy Notice and Terms and Conditions, view the [NHS Care Identity Service 2](#) page. This restriction does not apply to the personal information you provide to us separately which is managed in accordance with our Privacy Policy.

### **GP Connect**

The 'End user organisation privacy notice statement' is available on the [GP Connect privacy notice page](#).

University Health Service  
Building 48  
University of Southampton  
Highfield

## University Health Service – Privacy Notice

Southampton SO17 1BJ

Tel: 023 8055 7531

Email: [surgery@unidocs.co.uk](mailto:surgery@unidocs.co.uk)

VERSION HISTORY			
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Version	Date	Author	Notes
1	13/5/18	SPCL	
2	30/5/18	ME	
3	16/03/2024	MJP	Added specific usages of NHS Digital software and updated contact details